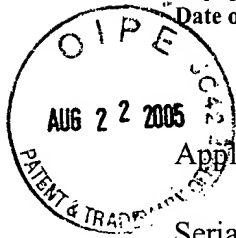


Date of Deposit: August 22, 2005**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Peter Tavernese Jr.

Examiner: Nguyen, Q.H.

Serial No.: 09/745,305

Group Art Unit: 2642

Filed: December 21, 2000

Confirmation No: 2060

Attorney Docket No.: 27996-133

Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH
CUSTOMER SERVICE AGENTS**

MAIL STOP RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

TRANSMITTAL LETTER

Sir:

Transmitted herewith for filing in the present application are the following documents:

1. Petition for Extension of Time [1 pg.];
2. Request for Continued Examination (RCE) Transmittal [1 pg.];
3. Preliminary Amendment;
4. Check No. 2766 in the amount of \$790.00 to cover RCE fee;
5. Check No. 2765 in the amount of \$120.00 to cover extension fee; and
6. a Return Postcard.

The Director is hereby authorized to charge any additional fees that may be due to Deposit Account No. **50-0311**, Ref. No. **27996-133**, Customer No. **35437**.

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at 212-935-3000.

Date: August 22, 2005

Respectfully submitted,

Richard M. Lehrer

Reg. No.: 38, 536

Attorneys for Applicant

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